

MODEL WITHDRAWAL FORM

If you wish to withdraw from the concluded contract, you can use the form below by sending it to us by traditional mail or e-mail. If the form is not sent with the returned goods, please note that we may withhold the refund until we have received the goods back or provided us with proof of having sent them back.

ADDRESSEE (SELLER):

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I hereby inform about the withdrawal from the contract, which are:

1) – price:,

2) – price:,

Mandatory data

Date of conclusion of the contract / order number:

Client name:

Customer's address:

Voluntary data that will facilitate our communication

E-mail address:

Phone numberu:

The refund is made using the same payment methods that you used in the original transaction. If you paid by other means than by bank transfer and you want to receive a refund to a bank account, please provide the bank account number to be refunded below:

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date of completion of the signature (if the form is sent in paper form or scanned)

Letter

You have the right to withdraw from the contract concluded via our online shop within 14 days without giving any reason.

The deadline to withdraw from the contract expires after 14 days from the date of taking possession of the goods (in the case of contracts for the sale of goods) or from the date of conclusion of the contract (in the case of other contracts). To exercise your right of withdrawal, you must inform us of your decision to withdraw from this contract by means of an unequivocal statement (for example, a letter sent by post or e-mail). You can use the model withdrawal form, but it is not mandatory.

In order to meet the withdrawal period, it is sufficient for you to send information regarding the exercise of your right of withdrawal before the expiry of the withdrawal period. In the event of withdrawal from this contract, we shall reimburse to you all payments received from you, including the costs of delivery of the goods (with the exception of additional costs resulting from the delivery method chosen by you other than the cheapest usual delivery method offered by us), immediately and in any event no later than 14 days from the day on which we were informed of your decision to exercise the right of withdrawal from this contract. We will refund you using the same payment methods that you used for the original transaction, unless you have expressly agreed otherwise; in any case, you will not incur any fees in connection with this refund.

Information on the processing of personal data

The administrator of personal data provided in the form is the addressee of this statement. The data is processed in order to handle the withdrawal process, which is our legitimate interest referred to in art. 6 par. 1 lit. f GDPR, and also constitutes the performance of a legal obligation in accordance with art. 6 par. 1 lit. c GDPR in connection with the relevant provisions of the law on withdrawal from the contract. The withdrawal form will be included in the accounting records and will be kept together with them for the period required by law. In connection with the handling of the withdrawal process, the data may be processed by external entities involved in handling this process, such as courier companies, postal operators, banks, hosting provider, CRM system provider, accounting office. Rights related to data processing: the right to request access to data, rectification, deletion or limitation of processing, as well as the right to object to the processing of personal data and to lodge a complaint to the President of the Office for Personal Data Protection. In matters related to the protection of personal data, please contact us individually. Providing data is voluntary, but necessary to handle the withdrawal process.